Cancellation of Care

If you have made a booking for your child/ren and you no longer wish to use care, please use this guide in order to follow correct protocol with out charge. These are as per the policies set by the Shorncliffe P&C

**BSC:** Cancellation must be advised the day before required care.

**ASC:** Cancellation must be advised before 9.00am the day of required care.

**Vacation care:** All bookings must be finalized the week prior to care. Any cancellations after this time will incur the original charge for the booking.